

Public Notice

To all Residents and Occupants of the Town of West Siloam Springs:

The Town of West Siloam Springs Public Works Department will be conducting smoke testing of the sanitary sewer system in January. This testing should begin the second week of January. Properties involved should be restricted to the East Side of Highway 59 and South of Highway 412. This study will involve the opening and entering of manholes in the public easements. An important task of the testing will be to locate breaks and defects in the sewer system. The smoke will also reveal sources of where storm and other surface water enter the sewer system.

A special non-toxic smoke will be used in these tests. The smoke is manufactured for this purpose, leaves no residuals or stains, and has no effect on plant or animal life. The smoke has a distinctive, but not unpleasant, odor. Visibility and odor last only a few minutes, where there is adequate ventilation.

Because the plumbing appliances in your house or building are connected to the sanitary sewer system, some smoke may enter your home or place of business if the:

Vents connected to your building's sewer pipes are inadequate, defective, or improperly installed.

Traps under sinks, tubs, basins, showers and other drains are dry, defective, improperly installed, or missing.

Pipes, connections and seals of the wastewater drain system in and under your buildings are damaged, defective, have plugs missing, or are improperly installed.

All residents are advised that if traces of this smoke or its odor enter our house or building, it is an indication that gases and odors from the sewer also may enter. These can be both unpleasant and dangerous, as well as a health risk to the occupants. Should smoke enter your home or business, you may contact a member of the smoke testing crew working in your area.

The Crew members will need to access the easements located in rear or side yards for the testing to be completed.

The Crew member will be able to help and check with you as to where the smoke has entered your building, Location, identification, and correction of the source of smoke that enters your building is urgently advised. Your cooperation will be appreciated.

If a deficiency is discovered on private property that allows storm water or debris to enter the sanitary sewer collection system, the location of the deficiency will be indicated with white flags, white marking paint, or a combination of the two. The customer and or property owner may also be verbally notified of the deficiency.

We appreciate your patience and understanding and will make every effort to minimize the inconvenience or disruptions this project may have on you. The information gained from this testing will be used to improve your sewer services and may reduce the eventual cost to utility customers.

IMPORTANT: If there is any individual in your home or business who has respiratory problems or is immobile, please notify us at 918-868-4404.

Should you have any questions on this matter, Please contact Waylon Chandler, West Siloam Springs Public Works Director at 918-868-4404.